Resolution

Whereas UNC Charlotte recognizes the importance of the informal resolution process for resolving employment related problems and concerns; and

Whereas UNC Charlotte advocates a high quality work and learning environment for its employees and students; and

Whereas, UNC Charlotte does not have an independent, neutral, impartial, confidential, and informal office for employees or students with conflicts and issues to consult during the informal or formal grievance process;

Therefore, be it resolved to establish an institutional ombudsman position at UNC Charlotte that will complement and assist employees/students through the current informal and formal conflict resolution procedures at UNC Charlotte.